



10285



Virtual



16 hours



EUR 735

Early Bird Fees

EUR 685



Registration Deadline

12-Oct-2026

Early Bird Registration
Deadline

4-Oct-2026

Course Description:

Improvement of Daily Management and Cultural Change. The Team Leader Development Program.

Target Audience:

Team leaders, directors, and other professionals involved in managing teams that seek to improve operational efficiency, promote continuous improvement in daily management, and lead cultural change processes

Course Objectives:

- Understand the key concepts and benefits of Kaizen
- Recognize opportunities for improvement in their own areas of work
- Be equipped with practical tools to initiate small-scale improvements
- Be empowered by a continuous improvement mindset
- Know how to implement World class benchmarks in the financial sector

Course Outline:

Module 1: Introduction to Kaizen™

Module 2: KAIZEN Change Model

Module 3: Daily KAIZEN™ Planning

Module 4: Leader's Standard Work

Module 5: Team Development Plan

Module 6: Team Boards

Module 7: Standardization

Module 8: Training & Coaching

Module 9: Advanced Problem Solving Tools

Simulation Exercises

Case Studies

Assessment Strategy:

Formative assessment. Team dynamics.

Course Language:

English

Prerequisites:

None

Trainer Bio:

João Soares

Senior Principal at Kaizen Institute Western Europe | Transforming businesses through operational excellence and change management

I am an Industrial Engineer who loves Industry as much as establishing authentic relationships by creating genuine impact on people's lives.

After working for 8+ years as an Operations Management Consultant, from different points of Europe to Middle East, I know that a company's success ultimately depends on its people. I have worked with 34 companies, supporting them in achieving operational excellence and helping drive continuous improvement cultures. Throughout these projects I have learned that working side by side with people, listening to them and understanding their problems is crucial to exceed customer expectations and deliver outstanding results.

What excites me the most is digging into customer problems and helping to solve them while building real human bonding.

Given my experience working in a wide variety of industrial sectors and leading international projects and cross-functional multicultural teams, I have learned how to handle the most complex industrial challenges by putting in practice kaizen operational excellence tools, always with a hands-on attitude and with a strong sense of ownership.

Specialties: Operational excellence, Change management, Project management, Business Transformation, Strategy deployment, Industry and Sales