



390-P26-VE-1



Virtual



8 hours

Course Description:

This course is tailored for branch managers, senior staff in retail departments, and card chamber personnel to enable them to comprehensively understand and apply the intricacies of card transaction operations, including real-time payment systems, settlement processes, emerging trends in the card business, payment security through tokenization, and foundational insights into artificial intelligence and blockchain, through interactive lectures, case studies, and practical examples.

Target Audience:

Branch manager, senior staff in retail departments and card chamber.

Course Objectives:

By the end of the program, participants will be able to:

- Explain the functionality and significance of real-time payment systems.
- Compare major trends in the card business to highlight their differences.
- Interpret four expert-predicted future uses of credit cards to understand their potential.
- Categorize ten key payment trends based on their characteristics.
- Demonstrate the application of tokenization in securing payment transactions.

Course Outline:

Module 1: Real Time Payments System.

Session One: Real Time Payments System.

- Core features of RTPS.
- Snapshot of payment system and their settlement speed.
- Evolution road map for banks.
- Key take aways.
- Four ways to make cross-border payment:
- Target Instant Payment Settlement (TIPS) and how does it work.
- Four ways to make cross-border payments blockchain.
- Assignment.

Module 2: Trends in the Card Business

Session One: Trends in the Card Business

- Taking a Look at credit cards current Trends.
- Leader in credit card innovation.
- Artificial Intelligence will Make Tailored Experiences Even Better.
- Expect More Innovative Security Solutions.
- Assignment.

Module 3: Four Things Experts think Credit Cards will be used for in the Future.

Session One: Four Things Experts think Credit Cards will be used for in the Future.

- Transportation.
- Person-person transaction.
- Privacy keepers.
- Artificial intelligence And smart cards.
- Assignment.

Module Four: Ten Trends of Payment.

Session One: Ten Trends of Payment.

- Ten trends overview.
- Assignment

Module Five: Tokenisation.

Session One: Tokenisation.

- What is the aim of tokenization?
- How can tokens be used to protect payment?
- Tokenization and de- tokenization process.
- Taken format and objectives of tokenization.
- Who can be a TSP and its responsibilities?
- Assignment.



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Assessment Strategy

- 70 % Assignments.
- 30% Participation.
- 60% Cutoff score

Course completion will grant participants:

0.75 CEUs.

Course Language:

English.

Prerequisites:

Intermediate level of English Language.