



CENTRAL BANK OF EGYPT  
Egyptian Banking Institute

# CIWIM - Certified International Warehouse & Inventory Management



## International Programs



10561



Virtual



15 hours



Registration Deadline  
**23-Aug-2026**

### Course Description:

The CIWM program covers the strategic role of warehousing within the broader context of supply chain management and logistics. It provides participants with best practices for storing and protecting high-value inventory, achieving high levels of record accuracy, and implementing effective cycle counting methods. The program also explores warehouse auditing techniques, along with key operational and financial performance metrics, enabling professionals to optimize warehouse efficiency and align operations with organizational goals. Certified by International Purchasing and Supply Chain Management Institute (IPSCMI)

### Target Audience:

- Warehouse Managers & Supervisors
- Inventory Controllers / Inventory Analysts
- Logistics & Distribution Managers
- Supply Chain Executives
- Procurement & Vendor Management Professionals
- Operations Managers in retail
- Project Managers handling inventory-heavy operations
- ERP / Supply Chain System Users

### Course Objectives:

The CIWIM certification enables you to:

- Use modern Warehouse Management System effectively
- Execute warehouse operations successfully
- Keep a systematic track of all inventory records
- Comprehend the principles of material handling
- Implement sustainable warehouse practices
- Manage uncertainties associated with inventories efficiently

### Course Outline:

#### Module 1:

Introduction to Warehousing and Inventory

- Definition of Inventory
- Importance of Inventory and Warehousing
- Warehouse location
- Types of Warehouses
- Strategic Warehousing
- Distribution Centers and Cross Docking
- Role of Warehousing and Inventory Manager

#### Module 2:

Warehouse Operations

- Warehouse functions – Receipt, Inspection, Storage and Retrieval
- Warehouse Design and Layout
- Packaging and Shipping
- Safety and Security in Warehousing
- Legal and Regulatory Compliance
- Scrap Disposal

#### Module 3

Materials Handling

- Principles of Material Handling
- Material Handling Equipment
- Unitization and Palletization
- Automation in Warehousing -Pick-to-light, Put-to-light, Use of Robots
- Modern storage systems

#### Module 4

Inventory Management

- Types of Inventory
- Costs Associated with Inventory
- Economic Order Quantity (EOQ)
- Limitations of the EOQ Approach
- Selective Inventory Control Techniques like ABC, VED, FSN etc.
- Vendor Managed Inventories



CENTRAL BANK OF EGYPT  
Egyptian Banking Institute

# CIWIM - Certified International Warehouse & Inventory Management



## International Programs



**10561**



**Virtual**



**15 hours**



Registration Deadline  
**23-Aug-2026**

### Module 5

#### Managing Uncertainties

- Uncertainties associated with Inventory
- Lead time – internal and external
- Service level
- Re-order level
- Buffer stock
- Replenishment systems

### Module 6

#### Managing Inventory Records

- Inventory Record Keeping
- Stock Counting methods
- Managing Discrepancies and Surplus
- Managing Obsolescence
- Inventory Valuation

### Assessment Strategy:

N/A

### Course Language:

Language: English materials with a bilingual (Arabic/English) instructor

### Prerequisites:

Working in warehousing, distribution, or inventory-intensive environments

### Complimentary Benefits

We confirm that all the below benefits are fully included for any participants registered through EBI:

- Access to the Mastering Supply Chain Series (MSM) (worth USD 1,500)
- Access to Mastering Crisis Management (worth USD 500)
- One-year complimentary access to Blue Ocean's signature events and webinars.

### Trainer Bio:

#### Hend Adel

CIPP, CIPM, CIWIM, CISCP, CISCAM, CIVM, CIFFP

Senior Faculty & Consultant – Supply Chain Blue Ocean Corporation

Hend is a passionate and results-driven Supply Chain Trainer with over 10 years of experience across logistics, procurement, inventory management, and vendor negotiations. She combines strong academic excellence, holding a Master's and Bachelor's degree with Honors-with hands-on operational leadership to deliver high-impact training aligned with real business needs.

She has held key roles including Supply Chain Gulf Manager and Supply Chain Assistant Manager, enabling her to bridge strategic frameworks with practical industry application. Currently serving as a Senior Faculty Lecturer and Consultant, Hend leads initiatives focused on operational efficiency, cost optimization, forecasting accuracy, and vendor performance improvement.

Her expertise includes process optimization, strategic sourcing, inventory and warehouse management, forecasting, and data-driven decision-making using Power BI and Excel.

Hend has delivered globally recognized certifications including CIPP, CIPM, CIWIM, CISCP, CISCAM, CIVM, and CIFFP, ensuring professionals gain both international credentials and practical capability to drive supply chain excellence.