



CENTRAL BANK OF EGYPT
Egyptian Banking Institute

Markov

RISK CONTROL

AI TOOLS FOR RISK & COMPLIANCE TEAMS

Using AI tools to detect anomalies, surface complaint trends, and streamline daily risk tasks.



DESCRIPTION:

This course provides bank risk teams with a clear, non-technical understanding of how AI tools, like GPT, Machine Learning, and NLP, are used to detect anomalies, surface complaint trends, and streamline daily risk tasks. Participants will master a five-step prompt framework and the “Golden Rules” for responsible AI usage to ensure all outputs are regulator-ready. The training uses practical tools like Read.ai and Gamma to deliver faster reports and data-driven insights.

TARGETED AUDIENCE:

Risk Teams in the Banking Sector

OBJECTIVE:

- **Demystify AI for Risk Control**

Your team will leave with a clear, non-technical grasp of how today’s AI tools—Machine Learning, NLP, and Generative models—detect anomalies, surface complaint trends, and streamline daily risk tasks in a banking context.

- **Embed Safe & Compliant Usage from Day One**

Participants will master a five-step prompt framework and the “Golden Rules” of responsible AI (fairness, transparency, human override, logging, policy fit) so every output is regulator-ready.

- **Boost Risk-Team Productivity with the Right Tools**

Attendees will learn exactly when and how to tap AI utilities such as Read.ai for instant meeting minutes, Gamma for slide generation, and GPT-powered deep-research assistants—giving the team faster reports and data-driven insights without adding headcount.

COURSE CONTENT

AI in Action: Practical AI for Risk & Compliance Teams

- **Why AI Matters for Risk Management Today**

The urgent case for AI in banking risk functions: enhancing oversight, accelerating insights, and strengthening compliance—without complex models or advanced math.

- **AI Fundamentals for Risk Professionals**

Machine Learning, NLP, and Generative AI, explained through real-world Egyptian banking examples: customer complaints, transaction monitoring, and policy enforcement.



- **Effective Prompt Engineering for Risk & Compliance**

Five principles for generating accurate, auditable, and policy-aligned AI outputs, plus privacy-safe phrasing and data-handling best practices.

- **Personal Productivity Tools for Risk Teams**

- Read.ai for summarizing investigation meetings
- Gamma for creating clear, visual compliance reports
- Deep research using Perplexity, Gemini, and ChatGPT or regulatory benchmarking

- **Complaint Trends at a Glance**

Paste 25 anonymized customer messages > GPT clusters them by theme (e.g., fees, delays, service quality), delivering instant risk or reputational insights.

Responsible AI for Risk, Audit & Policy

- **Golden Rules for Safe AI in Risk Functions**

- Fairness in analysis
- Transparent rationale
- Mandatory human review
- Full activity logging
- Strict adherence to internal policy and regulatory standards

- **Instant Incident Summaries for Auditors**

Feed a lengthy email thread or investigation log > GPT distills it into a 3-bullet summary ready for case files or regulatory review.

- **Policy Q&A Chatbot in 30 Minutes**

Build a Bilingual (Arabic/English) Assistant from a Single PDF (“Domestic Transfer Policy”) Enable instant, consistent answers to frontline or customer queries.

- **Flagging Anomalous Transactions, No Code Needed**

- Live demo: paste 20 mock payment records > GPT highlights unusual patterns (e.g., mismatched beneficiaries, odd timing).
- Trainer walks through the simple, reusable prompt, no statistics, no scripting.

- **Ask-Me-Anything Lab: Solve Your Real Risk Challenges**

Participants submit live use cases (e.g., “How do I summarize whistleblower tips?”); trainer demonstrates practical, compliant GPT prompts, on the spot, no coding.



TOOLS:

- ChatGPT
- Gemini
- Perplexity
- Deep research (Gemini, ChatGPT, Perplexity)
- Custom GPT (for secure, policy-bound workflows)
- Read.ai (AI for meeting intelligence)
- Gamma for presentations