



9078



In-Class



8 hours

Course Description:

This course empowers participants to thrive in team environments by strengthening their collaboration and communication skills. Through hands-on workshops and real-world scenarios, they'll explore core principles of effective teamwork, master conflict resolution strategies, and learn how to foster a supportive, high-performing team culture.

Target Audience:

- Team Members across different departments/levels
- New Employees

Course Objectives:

By the end of the course, participants will be able to:

- Identify the main obstacles to effective teamwork and understand the nature of the team formation process.
- Use these components to build a team that works effectively as a unit where synergy is evident, to utilize the benefits of developing and maintaining effective teamwork.

Course Outline

Module 1: Foundations of Teamwork

- What is a Team?
- Teams and the Organization
- Stages of Team Development
- Roles and Responsibilities of Team Members
- Communication in a Team

Module 2: Key Elements of Effective Teamworking

- Systematic Teamwork
- High-Performing Teams
- Motivation, Diversity & Leadership
- Why Teams Fail

Assessment Strategy:

Participation / Group Exercise

Upon Successful Completion of this Course, participants will obtain:

0.6 CEUs

Course Language:

English Material
Bilingual Explanation

Prerequisites:

N/A