

# Smart Business Resilience

# Information Technology



8627



**In-Class** 



16 hours

# **Course Description:**

This course offers a comprehensive and practical introduction to the principles of Business Continuity and Business Resilience. It focuses on how organizations can adopt smart, adaptive strategies to anticipate, respond to, and recover from disruptions. Participants will explore global case studies, simulation exercises, and proven frameworks to help embed resilience into daily operations.

# **Target Audience:**

- Business continuity and risk management professionals
- Operational, compliance, and strategic planning teams
- IT, cybersecurity, and facilities management staff
- Senior managers, department heads, and decision-makers

# **Course Objectives:**

- Understand the core concepts of business continuity and resilience
- Identify key operational risks and assess business impacts
- Develop business continuity and incident response plans
- Design strategies to ensure recovery and minimize downtime
- Foster a proactive, resilience-driven organizational culture

#### **Course Outline:**

#### **Module 1: Introduction to Business Resilience**

- Definitions and key concepts
- The importance of smart and adaptive resilience
- Current trends and challenges

#### **Module 2: Business Resilience Lifecycle Overview**

- Stages of the BR lifecycle
- Strategic integration with enterprise operations

# **Module 3: Policy and Program Management**

- Developing resilience policies and governance structures
- Establishing roles, responsibilities, and stakeholder engagement

#### Module 4: Embedding Resilience in the Organization

- Building awareness and training programs
- Creating a resilience culture
- Communication and leadership alignment

#### **Module 5: Analysis**

- Business Impact Analysis (BIA)
- Risk assessment methodologies
- Identifying critical functions and dependencies

#### Module 6: Design

- Developing business continuity and incident response strategies
- Recovery objectives (RTO/RPO)
- Resource planning and alternate procedures

### **Module 7: Implementation**

- Executing the continuity plan
- Coordinating across departments
- Technology and infrastructure considerations

#### **Module 8: Validation**

- Testing and exercising the plan
- Lessons learned and continuous improvement
- Audits and compliance

### **Module 9: Resilience Benefits and Organizational Impact**

- How BR adds value to employees and stakeholders
- Return on resilience investment
- Case studies from real-world applications

# **Assessment and Attendance Strategy:**

- Participants will be evaluated based on their participation in class discussions and individual exercises.
- Each Participant must achieve 80% attendance of the total in-class sessions

# **Course Language:**

- Material: English
- Instruction and Explanation: Bilingual (EN <>AR)

# **Prerequisites:**

- Basic knowledge of business operations
- No prior experience in continuity or risk management is required