



274-P25-CE



In-Class



12 hours

Course Description:

The purpose of this training is to develop and enhance the skills, knowledge, and behaviors necessary for individuals to effectively lead and inspire others within an organization. Through a structured program of learning experiences, participants will cultivate competencies such as communication, decision-making, emotional intelligence, and team management. Ultimately, the goal is to empower leaders at all levels to drive positive change, foster innovation, and achieve organizational objectives.

Target Audience:

For all managers, and anyone in a leadership position.

Course Objectives:

- Define who is a Leader and his responsibilities.
- Discuss what are the motivation theories.
- Demonstrate how to inspire people.

Course Outline

Module 1: What do leaders do?

- As a leader, what is your job?
- The perfect employee activity
- Management vs leadership
- Definition of a leader?
- Importance of the leader role in the workplace
- The John Adair leadership model
- The John Adair - action-centered leadership

Module 2: What do leaders know?

- What Motivates you?
- Motivational Theories in Management
- Maslow's Theory of Hierarchical Needs
- McClelland's theory of needs
- Herzberg's two-factor theory
- What our Employees want from their leaders

- Direction
- Appreciation
- Respect
- Tools & resources

Module 3: What are leaders like?

- Art of Visionary leadership
- Balloon in the Air Activity
- How to align organizational vision with individual and team goals?
- Role Model Strong Leadership
- Empathy
- Role model leadership – cultivate emotional intelligence
- Role model leadership - communicate with your people

Assessment Strategy:

Participants will be informally assessed based on their interaction during sessions and their participation in group exercises.

Upon Successful Completion of this Course, participants will obtain:

1 CEUs

Course Language:

English

Prerequisites:

None.