

## Banking Operations



390-P25-VE



Virtual



8 hours

### Course Description:

This course is designed to provide participants with detailed operations of cards including Real time payment system, settlement, trends in the card business, security of payment “tokenization”, in addition to providing some briefings about artificial intelligence and blockchain.

### Target Audience:

Branch manager, senior staff in retail departments and card chamber.

### Course Objectives:

By the end of the program, participants will be able to:

- Explain the real-time payment system.
- Identify current trends in the card business.
- Discuss four things’ experts think credit cards will be used for in the future.
- Illustrate the ten trends of payment.
- Explain the tokenization.

### Course Outline

#### Module 1: Real Time Payments System.

##### Session One Real Time Payments System.

- Core features of RTPS.
- Snapshot of payment system and their settlement speed.
- Evolution road map for banks.
- Key take aways.
- Four ways to make cross-border payment:
- Target Instant Payment Settlement (TIPS) and how does it work.
- Four ways to make cross-border payments blockchain.
- Assignment.

#### Module 2: Trends in the Card Business

##### Session One: Trends in the Card Business

- Taking a Look at credit cards current Trends.
- Leader in credit card innovation.
- Artificial Intelligence will Make Tailored Experiences Even Better.
- Expect More Innovative Security Solutions.
- Assignment.

#### Module 3: Four Things Experts think Credit Cards will be used for in the Future.

##### Session One: Four Things Experts think Credit Cards will be used for in the Future.

- Transportation.
- Person-person transaction.
- Privacy keepers.
- Artificial intelligence Ans smart cards.
- Assignment.

#### Module Four: Ten Trends of Payment.

##### Session One: Ten Trends of Payment.

- Ten trends overview.
- Assignment

#### Module Five: Tokenisation.

##### Session One: Tokenisation.

- What is the aim of tokenization?
- How can tokens be used to protect payment?
- Tokenization and de- tokenization process.
- Taken format and objectives of tokenization.
- Who can be a TSP and its responsibilities?
- Assignment.

#### Assessment Strategy:

- 70 % Assignments.
- 30% Participation.
- 60% Cutoff score

#### Upon Successful Completion of this Course, participants will obtain:

0.8 CEUs.

#### Course Language:

English/Arabic

#### Prerequisites:

Intermediate level of English Language.