



CENTRAL BANK OF EGYPT
Egyptian Banking Institute

IT WAY

STEP INTO YOUR
Tech Journey

EBI'S IT WAY INITIATIVE FREQUENTLY ASKED QUESTIONS

ABOUT EBI'S IT-WAY INITIATIVE

EBI's IT Way Initiative is a strategic investment in youth potential, by equipping them with the transformative IT skills to drive innovation and lead in the digital age to not just meet, but exceed, the demands of tomorrow's labor market by providing them with the foundational IT expertise. The program will equip youth with the core competencies that are not just desired, but demanded, by today's market. They will also gain a deep understanding of essential IT principles, all delivered through an interactive and accessible online platform.

EBI's IT Way Initiative is a two-phase journey designed to bridge the gap between academic learning and industry readiness, ensuring that you graduate not just with a certificate but with the confidence and capability to excel. As you progress, you'll not only acquire theoretical knowledge in the first phase of the initiative but also develop practical skills that translate directly into real-world applications through the initiative's second phase.

Take your first decisive step with EBI's IT Way Initiative, and begin your journey towards becoming a proficient and sought-after IT professional in the digital age.

1- EBI'S IT WAY INITIATIVE PHASES

EBI's IT Way Initiative is a two-phase journey that equips you with the specialized IT skills and practical experience demanded by the evolving banking sector.

Phase One

Phase one lays the essential groundwork, immersing you in our comprehensive IT Fundamentals eLearning Program. Here, you won't just learn about computer basics; you'll delve into the intricate workings of systems and applications, unravel the complexities of network architectures, and master the art of troubleshooting. You'll navigate the critical domains of cybersecurity, explore the vast possibilities of cloud computing, and gain a foundational understanding of the revolutionary fields of AI and data science. Passing the assessment is your key to obtaining your certificate.

Phase Two

Phase Two elevates your learning experience, seamlessly blending the convenience of virtual sessions with in-class practical applications. This is where theory transforms into tangible expertise. Prioritized access to this exclusive phase is granted to those who excel in Phase One. We've meticulously crafted this stage to bridge the crucial gap between academic knowledge and real-world banking sector demands. Through hands-on, in-depth learning experiences, you'll tackle practical challenges, simulating the very scenarios you'll encounter in your future career. This isn't just training; it's a strategic investment in your future.



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2- TARGET AUDIENCE

The Initiative mainly targets undergraduates from Egyptian universities with no prior knowledge of Information Technology but who have an interest in the IT field.

3- DURATION & TRAINING METHODOLOGY

Phase One: IT Fundamentals

- Modality: eLearning
- Duration: 50 mins, designed to be completed within a month at maximum
- Language: Bilingual

Phase Two: IT Excellence Track

- Modality: Instructor-led (virtual and in-class sessions)
- Duration: 84 hours
- Language: Bilingual

4- What are the initiative's milestones, and what happens after I apply?

Phase 1:

- Successful completion of all the videos in the first phase of the initiative.
- Successful completion of the final assessment that consists of technical questions related to what they have learned in phase 1, English questions, and ability questions.

Phase 2:

- Attending both virtual and in-class sessions.
- Successful completion of all required assignments and the final assessment.

5- WHAT ARE THE TOPICS COVERED IN PHASE 1: THE IT FUNDAMENTALS PROGRAM?

The program covers essential IT topics, including an introduction to computers and operating systems, systems and applications, basics of networks and the Internet, cybersecurity fundamentals, cloud computing, AI and Data Science, and IT troubleshooting and problem-solving.

6- WHAT DOES THE FINAL ASSESSMENT CONSIST OF?

The final assessment consists of technical questions related to the videos in the 1st phase, English, and ability questions.

7- WHAT IS THE OBJECTIVE OF THE FINAL ASSESSMENT?

To ensure that the applicant has comprehended all the topics covered in the first phase. Additionally, it aims to evaluate the applicant's proficiency in English and their ability to grasp advanced topics in the second phase.



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8- WHAT ARE THE TOPICS COVERED IN PHASE 2?

Phase 2 delves deeper into Computer & Helpdesk Foundations, Networks, Database with SQL and Python Programming.

9- WHAT ARE THE PREREQUISITES FOR THE INITIATIVE?

- **Phase One:** No prior technical knowledge is required.
- **Phase Two:** Applicants must successfully pass phase one and obtain the certificate

10- WHAT IS THE NEEDED CRITERIA TO JOIN IT FUNDAMENTALS - PHASE 1?

- The applicant must be Egyptian
- National ID should be valid upon registration
- Undergraduates from public and private universities.
- Intermediate in reading and writing English

11- WHAT IS THE NEEDED CRITERIA TO JOIN IT EXCELLENCE TRACK - PHASE 2?

- The applicant must be Egyptian
- National ID should be valid upon registration
- Undergraduates from public and private universities that are accredited by the Supreme Council of Universities
- Intermediate in reading and writing English
- The applicant must have passed the 1st Phase.

12- ARE THERE ANY FEES ASSOCIATED WITH IT WAY INITIATIVE?

- Phase One Fees: **EGP 280**
- Phase Two Fees: **EGP 5,500**

13- PAYMENT METHODS

Payment can be made using Visa, Mastercard, or through Fawry.

- Click on Proceed to Payment.
- Enter your mobile number to proceed with the payment process.
- After entering your mobile number, you will be asked to provide your email address. Ensure that your email is active so we can send you payment-related updates.
- The required payment amount will then be displayed for confirmation.
- Choose "Pay by Fawry" or "Credit Card"

For payments via Fawry:

- A payment confirmation screen will appear with the required amount. Enter the necessary details.
- After entering the details, a confirmation screen will appear, displaying the payment process code.
- Visit any Fawry payment outlet and complete the payment using the provided payment code.



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For payments via Visa or Mastercard:

- Enter your credit card number, select your card type (Visa or Mastercard), input the card's expiry date, cardholder name, and CVV (the three-digit security code on the back of the card). Then, click Next.
- You will receive an OTP (one-time password) on your registered mobile number.
- Enter the OTP and click "Next" to complete the payment.

14- HOW CAN I APPLY?

You can apply and learn more about the program details through the following link:

www.itway.ebi.gov.eg

15- WHO SHOULD I CONTACT FOR ANY GENERIC OR TECHNICAL INQUIRIES?

You can send an email to: ITWAY@ebi.gov.eg

16- I PAID FOR THE PROGRAM AND WANT A REFUND. WHAT SHOULD I DO?

Submit your request through the following email, and our program coordinators will respond to you: ITWAY@ebi.gov.eg

17- I CAN'T ACCESS MY ACCOUNT. WHAT SHOULD I DO?

Send an email to ITWAY@ebi.gov.eg with the following details and we will respond to you:

- A screenshot of the issue you are facing
- The email address you registered with
- A copy of your national ID card
- Your mobile number