



1001-P24-VE



Virtual



7 hours



EGP 1580

Course Description:

This course is designed to understand diversity and inclusion concepts. This includes recognizing the various dimensions of diversity, the impact of unconscious bias, and the different forms of discrimination. And develop the skills and strategies they need to thrive in a diverse work environment. This involves enhancing communication skills (verbal and nonverbal) to ensure clear and inclusive interactions, fostering sensitivity towards others, and managing situations like discrimination complaints effectively.

Target Audience:

For professionals who want to improve their ability to work effectively in a diverse workplace or any employee who wants to contribute to a more inclusive work environment.

Course Objectives:

By the end of this course participants will be able to:

- Define Diversity & Inclusion and Communication with Challenging Stereotypes
- Illustrate Discrimination and Foster Inclusion in the workplace

Course Outline:

Module 1: Empowering Diversity and Inclusion

Session One: Foundations of Diversity and Inclusion

- Introduction to Diversity & Inclusion
- Understanding Diversity at a Deeper Level
- Understanding Stereotypes in the Workplace
- Assignment

Session Two: Overcoming Bias and Enhancing Communication

- Break Down Barriers to Bias and Stereotypes
- Communication, diversity & inclusion
- Assignment

Module 2: Thriving in a Diverse Workplace

Session One Workplace Communication and Sensitivity

- Improving Nonverbal Communication in the Workplace
- Sensitivity in the Workplace
- Assignment

Session Two: Discrimination in the Workplace

- Discrimination in the Workplace
- Managing Discrimination Complaints
- Review of Diversity & Inclusion
- Assignment



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Assessment Strategy:

- 40 % Assignments between sessions
- 60 % Participation
- 60 % Cut off score of total grades which is "100".

Upon Successful Completion of this Course, participants will obtain:

1 CEUs

Course Language:

English

Prerequisites:

Intermediate level of English language proficiency