



**1000-P24-CE**



**In-Class**



**12 hours**



**EGP 3025**

## Course Description:

This course is designed to understand diversity and inclusion concepts. This includes recognizing the various dimensions of diversity, the impact of unconscious bias, and the different forms of discrimination. And develop the skills and strategies they need to thrive in a diverse work environment. This involves enhancing communication skills (verbal and nonverbal) to ensure clear and inclusive interactions, fostering sensitivity towards others, and managing situations like discrimination complaints effectively.

## Target Audience:

For professionals who want to improve their ability to work effectively in a diverse workplace or any employee who wants to contribute to a more inclusive work environment.

## Course Objectives:

**By the end of this course participants will be able to:**

- Define Diversity & Inclusion and Communication with Challenging Stereotypes
- Illustrate Discrimination and Foster Inclusion in the workplace

## Course Outline:

### Module 1: Empowering Diversity and Inclusion

- Introduction to Diversity & Inclusion
- Understanding Diversity at a Deeper Level
- Understanding Stereotypes in the Workplace
- Break Down Barriers to Bias and Stereotypes
- Communication, diversity & inclusion

### Module 2: Thriving in a Diverse Workplace

- Improving Nonverbal Communication in the Workplace
- Sensitivity in the Workplace
- Discrimination in the Workplace
- Managing Discrimination Complaints
- Review of Diversity & Inclusion

## Assessment Strategy

Participants will be informally assessed based on their interaction during sessions and their participation in group exercises.



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**Upon Successful Completion of this Course, participants will obtain:**

0.6 CEUs

**Course Language:**

English

**Prerequisites:**

Intermediate level of English language proficiency