Approachable Leadership: Winning Trust & Respect

1 Day   **In-Class**

Course Description:

Effective leadership is not just about authority; it's about creating meaningful connections that inspire and motivate teams. "Approachable Leadership: Building Trust and Respect" explores the essential elements of leadership that foster trust, respect, and collaboration. Participants will delve into practical strategies and interpersonal skills that enhance approachability, enabling them to cultivate a positive work environment where team members feel valued and supported.

Target Audience:

- Managers
- Team Leaders
- HR Professionals
- Anyone in a Leadership Role

Course Objectives:

By the end of the course, participants will be able to:

- Explain the impact of top-down hierarchies and explore alternative leadership perspectives.
- Define the concept of leadership by design and its relevance to organizational success.
- Analyze Kenneth Burke's Pentad framework and its application to leadership dynamics.
- Identify intentions behind giving constructive criticism to enhance team performance.
- Demonstrate effective delegation techniques to reduce anxiety and empower team members.
- Assess team strengths and weaknesses to optimize performance and collaboration.
- Cultivate self-awareness and continuous self-improvement as essential elements of effective leadership.

Course Outlines:

Module One: Leadership as Service

- Top down Hierarchies
- The Bottom-Up Perspective
- Know Your Employees
- Genuine Empathy and the Power to Lead

Module Two: Leadership by Design

- Begin with the End in Mind
- Goals
- Values
- Mission Statement

Module Three: Understanding Motivation

- Dramatism
- The Pentad
- Guilt and Redemption
- Identification

Module Four: Constructive Criticism
- What are Your Intentions?
- A Positive Vision of Success
- Feedback Sandwich
- Following Up versus Badgering

Module Five: Trusting Your Team & Earning Their Trust
- Dangers of Micromanaging
- Delegation and Anxiety
- Aces in Their Places
- Celebrating Success
- Honesty
- Consistency
- Availability
- Openness

Module Six: Building and Reinforcing Your Team
- Identify Team Strengths and Weaknesses
- Identify Team Roles
- Design Exercises with Specific Goals
- What to Avoid

Module Seven: You Are the Boss of You
- What Kind of Person Would You Follow?
- Self-Awareness
- Self-Improvement
- Keeping Your Balance

Course Duration:
1 Day - 8 hours
09:00 AM – 5:00 PM

Delivery Method:
In-class

Assessment Strategy:
Participation
Group Exercise
60 % Cut of score of total grades which is "100"

Course Language:
Material: English
Instruction and Explanation: Bilingual (EN<> AR)

Prerequisites:
None.

HOTLINE
15200
One number to better serve you!

Headquarters – Nasr City
22 A, Dr. Anwar El Mofty St., Tiba 2000
P.O.Box 8164 Nasr City, Cairo, Egypt
Tel.: (+2) 02 24054472
Fax: (+2) 02 24054471

Working hours: 9:00 am - 5:00 pm
www.ebi.gov.eg

Like us on
facebook.com/EgyptianBankingInstitute

Follow us on
twitter.com/EBItweets

Join us on
linkedin.com/company/egyptian-banking-institute

Watch us on
YouTube Channel: Egyptian Banking Institute (EBI)